

## QUALITY POLICY

RDS is committed to providing “better than industry standard” quality construction and engineering services on every project with which we are associated

To deliver on this commitment, RDS has and will continue to:

- Complete projects on or before agreed deadlines without compromising the quality of the finished product;
- Comply with all legislation, codes of practice and industry standards, and specifications relevant to our work practices;
- Support and encourage a culture of personal responsibility for the delivery of quality workmanship;
- Implement a quality management system that is consistent with all our business activities, objectives and targets and conforms to ISO9001:2015;
- Provide appropriate and pertinent training to all employees on best practice for QA;
- Establish measurable quality targets and goals on an annual basis to support the achievement of our policy objectives;
- Implement this policy and its objectives within the organisation through effective communication, openness and consultation;
- Ensure a feedback system based on client service and satisfaction to ensure the company is maintaining a high level of quality in its services and products;
- Continuously improve our quality management system through ongoing review and feedback from our employees, contractors, clients and other interested parties;
- Strive to build ongoing relationships with clients through our quality of work and experience in the industry.
- Regularly review and revise this Policy to ensure it remains current and relevant to internal and external requirements;

RDS has built a reputation of meeting and in many cases, exceeding client demands. It is the responsibility of all persons involved in RDS including key stakeholders, management group, employees, sub-contractors and associates to maintain a high level of quality in all business activities and build on our good reputation.

This is a public document and will be displayed in all company areas.

A handwritten signature in blue ink, appearing to read 'Michael Gurney'.

**Michael Gurney**  
Operations Manager  
April 2020